



中华人民共和国交通运输部

Ministry of Transport of the People's Republic of China

China: Maintaining Logistics Services during COVID-19

Transport Services Department
Ministry of Transport
May, 2020



Since the outbreak of COVID-19, the Ministry of Transport (MOT) has undauntedly implemented the decisions and deployment by the CPC Central Committee and the State Council concerning the joint prevention and control mechanism of the epidemic. MOT has strengthened coordination and collaboration with other departments to ensure the efficiency of railway, road, waterway, air, post and other modes meet the demand of moving epidemic responsive materials and people's living essentials. MOT and its system have provided strong transport assurance for China to defeat the epidemic.

**Outbreak Peak
in China**

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graph TD; A[Outbreak Peak in China] --> B[Transmission under control in China]; B --> C[COVID-19 a global pandemic];
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Block virus transmission channels, avoid country-wide spread-out

- Suspend logistics services, close entries/exits to Wuhan and Hubei Province, block virus transmission in logistics
- Ensure move of transport of essential materials, and all kinds of demand for comprehensive emergency response

**Transmission
under control in
China**

Bolster business re-open

- Resume trunks and network operation, work with Public Security Department to ensure transport safety and order in China
- Ensure move of agri-materials when farming season opens, guarantee transport of essential goods for economic recovery and social order

**COVID-19 a
global pandemic**

Block virus from inbound passengers/goods, ensure international logistics efficiency

- Block every possible channel of inbound virus
- Mobilize every possible way to ensure intl logistics services

Outline



Policy/ institutional framework for logistics services under emergency



Transport of emergency goods to stop wider transmission



Transport of materials for business re-open & economic recovery



International logistics channels secured to ensure connectivity and move of supplies

1. Policy and Institutional Framework for Logistics Services under Emergency



1. Established Logistics Services Safeguards Office for Emergency Response

Logistics Service Safeguards Office was established by MOT and six other ministries on January 27, 2020

Planning & Coordination

- **Stakeholders:** MOT, Ministry of Industry and Information Technology, Ministry of Public Security, General Administration of Customs, State Post Bureau, China Railway Group, and China Post Group
- **24-hour** in operation
- **153** emergency logistics tasks dispatched

Case-by-case response

- **299 hotline numbers** announced country-wide for emergency transport and logistics services
- **63,000** service requests addressed
- 3-timeliness **in response, solution provision, and good delivery**
- Case-by-case responsibility **by responder till request is addressed**

2. Established International Logistics Special Taskforce

International Logistics Special Taskforce was established by MOT, MoFA and 10 other ministries on April 2, 2020

Info Sharing



- Timely communicate with leading manufacturers and foreign trade enterprises for needs of logistics services
- Information sharing on production, trade and transport for efficient coordination along the supply chain

Case-by-Case Response



- Announced 24-hour hotline for international logistics services
- Case-by-case coordination/response to close the loop

Collaboration & Coordination



- Leverage the comparative advantages of modes of transport
- Increase cross-departmental and public-private synergy
- Use supportive platforms, mechanisms, coordination and policies

3. Planned and Launched A Series of Key Policies

One-block & Three-Uninterruptible

Block COVID-19 transmission channels

Traffic on road networks, green transport passages for emergencies, and transportation of essential goods and daily supplies not interrupted

Railway: 7 speedy

Respond, assign vehicle, load, dispatch, move, unload, delivery

Waterway: 4 priorities

Passing gate, piloting, anchoring, landing

Road: 3 exemptions and 1 priority

Exemptions of tolls; vehicles for emergency services had routine stops, inspections or charges. Their passing was prioritized.

2. Transport of Emergency Goods to Block Wider Transmission



1. Fastest Possible Transportation of Essential Epidemic Control Supplies to Reach Wuhan/Hubei

中华人民共和国交通运输部办公厅

交通运输部办公厅关于统筹做好进鄂 应急物资中转运输有关工作的通知

各省、自治区、直辖市、新疆生产建设兵团交通运输厅（局、委）：

按照国务院有关新型冠状病毒肺炎防控工作的部署要求，为确保外省进鄂道路运输通道畅通，有效保障湖北省疫情防控各类物资的及时运输，湖北省新型冠状病毒肺炎防控指挥部在武汉周边确定了5个物流园区作为进鄂应急物资道路运输中转调运站，为外省进鄂的各类应急物资运输提供中转转运服务，为确保应急物资运输顺畅高效，现将湖北省防控指挥部交通保障组印发的《关于确保进鄂应急物资道路运输畅通运行的通知》转发你们，并就统筹做好进鄂应急物资中转运输通知如下：

一是做好中转调运站广泛宣传引导。各省（区、市）交通运输部门要及时向社会公告中转调运站的名称、位置及联系方式，利用多种渠道做好宣传引导，充分发挥行业协会的作用，提高中转调运站社会知晓率，指导各应急物资运输单位，合理安排运输计划、运输路线和中转接驳方式，确保应

Emergency, Special Arrangements, Case-by-Case

- Guided Hubei Province to quickly construct and operate road transport transit stations around Wuhan, which has greatly improve the transport efficiency of emergency supplies to Hubei
- Gave full play to SOEs and key private enterprises; strengthen cross-departmental coordination, public-private collaboration, load-sharing among modes of transport, and regional coordination
- Enforced "green channel" policy for emergency transportation. Carrier companies and drivers were issued with a special pass in unified style to ensure they are not stopped, checked or charged during transport service of essential supplies for emergency.

1. Fastest Possible Transportation of Essential Epidemic Control Supplies to Reach Wuhan/Hubei

- As of April 17, a total of **831,000 tonnes (32,000 batches)** of food and daily supplies were transported to Hubei/Wuhan by railway, road, waterways, air and post from all across China.
- A total of **2.099 Mt** of power coals and oil, and **302 million China Post EMS mails** reached Hubei/Wuhan.
- During the lockdown, Wuhan received a total of **47.74 million parcels**, and sent out **40.17 million**
- The **5** road transport transit stations operating close to Wuhan handled **243 trucks** in total volume of **4,376 tonnes**.

2. Precise transfer of passengers departing from Wuhan/Hubei

- **Jan 23:** Wuhan was locked down. MOT arranged the closure of air, road, railway and waterway exits from Wuhan, and temporary suspension of public transport, metro and taxi services of the city.
- **Since mid-March:** When transportation in Hubei was gradually restored, MOT arranged site-to-site transport of migrant workers coming/leaving Hubei with chartered trains
- **March 25:** Departure control from Hubei was relaxed from 0:00am and railway, road, waterway and air transportation was gradually back to normal, except for Wuhan
- **April 8:** Departure control from Wuhan was relaxed from 0:00am and railway, road, and air transportation was gradually back to normal

3. Transport of Materials for Business Re-open and Economic Recovery



1. Site-to-Site Transportation of Migrant Workers Back to Work

- **Site-to-site transport** of migrant workers in coordination with Ministry of Human Resources, Ministry of Public Security, National Health Commission, and China State Railway Group
- Ever improving the **cross-ministerial coordination mechanism**, and site-to-site precision transportation for migrant workers back to work in good safety and order
- As of April 17, a total of **227,000 bus-times** were arranged in various locales, sending a total of **5.396 million migrant workers** back to work.
- A total of **6.33 million migrant workers** originated from Hubei were diffused, or **90%** of those returned home before the Chinese New Year. A total of 690,000 workers were transported site-to-site, via **25,000 bus-times**, and **61 chartered trains**.



2. Transport of Agri-materials for Farming Season and Other Important Supplies for Business Re-open



Ensure transport of fertilizers and other agri-materials when farming season opened



Ensure transport of fertilizers, pesticides, seeds and agri machinery in preparation of the farming season



Coordinate railway, road and other modes of transport to guarantee transport of vehicle parts supply to Hubei and Wuhan, for business re-open of First Automotive Works (FAW)

3. The *Last-Mile* of Urban and End-of-Supply-Chain Logistics Services

- Post and express delivery back to normal operation as early as possible, in support of production resumption and business re-open. Relevant departments coordinate closely to close the last-mile to recipient caused by difficult entry of cars or deliverer, and made every effort to ensure that living materials enter the communities (villages) for basic daily needs during the epidemic.
- Post services delivered a total of 730,000 pieces in 110 cities/prefectures in 22 provinces.



4. International logistics channels secured to ensure connectivity and move of supplies



1. Increase International Air Cargo Transport Capacity



Promote airlines fly or remodel passenger aircrafts for cargo transportation, and accelerate the expansion of international air cargo capacity



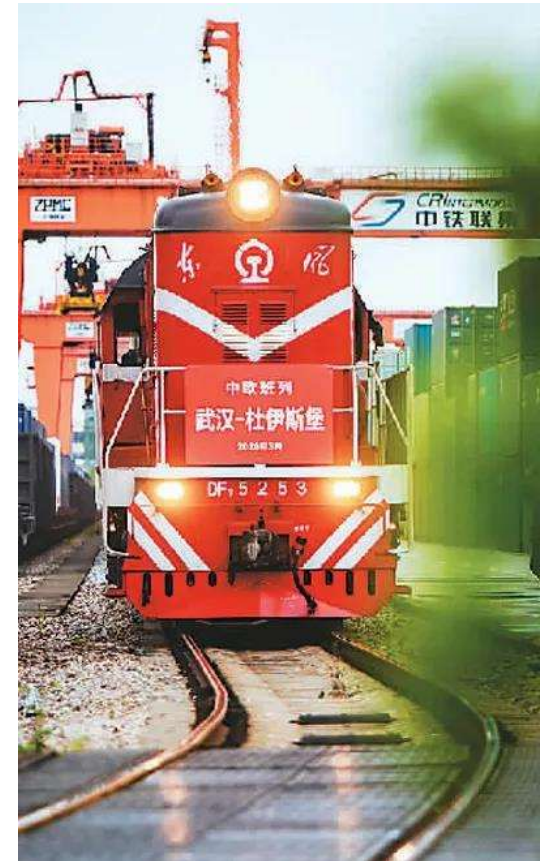
Civil Aviation Administration provided guidance to all airliners to plan and implement the business shift, and made favorable arrangements for routing, air rights and time to support airliners increase cargo flights



Adopt supportive policies for airliners to expand cargo transport capacity

2. Clear Mails and Parcels in Stock

- MOT coordinated the connection between supply and demand sides of China Post Group and COSCO Shipping Group for the development of maritime postal delivery services; and promoted the opening of China-Europe trains for mail delivery to ease the backlog of international mails
- To date, a total of 146 containers of some 987.6 tons of international mails have been shipped by sea and China-Europe trains, reaching 36 countries including Japan, New Zealand, Brazil and Europe



3. Promote Epidemic Prevention for Air Crews

MOT, NHC, General Administration of Customs, State Immigration Administration, Civil Aviation Bureau, and State Post Bureau jointly released on April 14, 2020

'Notice on Prevention and Control of Epidemic for International Cargo Air Crews'

- Precise measures, classified epidemic prevention and control; no testing if no entry of custom; supervision in isolation
- Streamline prevention and control procedures for international cargo air crews
- Ensuring staff stability of international cargo air crews

Key Reflections

**Centralized
logistics
coordination
and dispatch**

**Leverage
comparative
advantages
of modes of
transport**

**Good overall
planning of
logistics is key
for epidemic
control**

**Have leading
companies
handle
challenging
tasks**

Thank you!

MOT, CHINA

